

## Stephanie Oden, B.S. EE, MBA.

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### Education

MBA, Business Administration, Indiana University, Kokomo, Indiana	2002
B.S. in Electrical Engineering, Auburn University, Auburn, Alabama	1989

### Appointments

Career Development Coordinator Indiana Wesleyan University Marion, IN	2009 - Present
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Professor Leadership Studies Indiana Wesleyan University Marion, IN	2009 - Present
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Adjunct Faculty Adult Professional Studies Indiana Wesleyan University Marion, IN	2005 - Present
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### Relevant Work Experience

<b>Indiana Wesleyan University</b> , Marion, IN	2009 - Present
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#### **Center for Life Calling & Leadership Career Development Coordinator**

Responsible for managing all aspects of university career development and providing career exploration opportunities, services, and programs to IWU students and alumni.

- Manage departmental budget for Office of Career Development.
- Direct the activities of the Community Networking Representative, graduate assistant and student interns.
- Supervise student workers and interns assigned to career development within the Center.
- Oversee all Career Development initiatives and implemented new services in a creative to reach all IWU students & alumni.
- Created an alumni career development program.
- Developed vision and implemented plan for program expansion.
- Incorporate global market trends and future industry needs into an educational platform for IWU.
- Provide one-on-one and group career development services to undergraduate and graduate student populations that included resume development, interviewing, networking, job search strategies, graduate school preparation, professional mentoring.
- Increased student usage of career coaching.
- Develop programs that targeted influencing students to pursue career development before they leave college.

- Direct and coordinate career-related events including the BRIDGE, Career and Internship Fairs, Making Teacher Recruitment Day.
- Coordinate and participate in workshops and classroom presentations that will prove valuable to communicating career development services and trends.
- Develop online career coaching presence to facilitate dynamic career development for off-campus students and alumni.
- Research projections of local, national and global market career trends, and develop presentations and materials to communicate to key populations.
- Integrate market trends into programs and identify new services needed as a result of marketplace changes.
- Developed a career development model with a life purpose focus with the intent of increasing effectiveness and publishable writing.
- Pursue partnerships with local businesses and universities to propel a forward-thinking approach to career development.
- Collaborate with on campus faculty and staff to direct activities and programs.
- Teach appropriate courses (LDR 150:Introduction to Life Calling, LDR 310:Life Skills, Career, and Leadership) throughout the academic year.
- Pursue national and international opportunities to present on the topic of career development.
- Utilized experiential learning theory to create redesign courses and seminars.

**LiveWire Consulting, Kokomo, IN**

2003 - Present

**President, WBE/MBE Certified Company**

Provide clients with leadership development resources, training and coaching to seasoned and emerging leaders; Responsible for client acquisition, proposal development and program delivery.

- Author of Ready, Set, Engage®: Create Dynamic Teams and Unwavering Customer Alliances.
- Designed and delivered over 60 workshops on leadership development, staff engagement, customer focus and customer engagement. Partial client list includes: Hayes International Inc. Marion Community Schools, Ivy Tech Community College, Indiana University, New Light Community Development Center Inc., Choice Real Estate and Ball State University.
- Over 13 years coaching and training leaders from the both the public and private sectors.

**Indiana Wesleyan University, Marion, IN**

2005 - Present

**Adjunct Faculty**

Facilitator for Associates Program

Business Leadership Case Study, Introduction to Business, Supervision, and Communication

**Delphi Automotive Electronics, Kokomo, IN**

1990 - 2008

**Enterprise Lean Change Agent & Toyota Excellence Manager (2006-2008)**

Responsible for implementing lean strategies and deploying Toyota principles to enterprise.

- Lead Internal consultant on Toyota Way. Developed and deployed Toyota Curriculum to enterprise.
- Delivered Toyota Curriculum training remotely to sites in Mexico and Europe.
- Led global team of 17 Lean Implementation Leaders responsible for implementing lean product and process development
- Organizational change agent for lean implementation across enterprise
- Developed executive scorecard to monitor progress on lean enterprise implementation.

- Co-chair and Chair for Toyota Supplier Development Association – facilitator at national meeting.

#### **Global Business Line Customer Satisfaction Manager (2002 - 2006)**

Responsible for driving quality principles across global business line to improve designed in quality and reduce warranty while managing diverse customer base and regional sites; Powertrain Control Modules > 20.5 M with customers: Toyota, General Motors, Hyundai, Caterpillar, Isuzu and Harley Davidson. Directed team of 12 salaried and 1 contract associate. Managed monthly budget of 170K.

- Incorporated right person, right project strategies to increase team effectiveness and operate under budgeted headcount.
- Presented with ELITE Award (Employee Leadership in Teamwork and Excellence) for Business Line quality Improvements.
- Facilitated cross functional team that achieved 50% reduction in cost per vehicle and 20% reduction in field complaints.
- Implemented system to improve warranty analysis process by 30% using lean principles.
- Led team with representation from Europe and Asia to improve customer quality by 75%.
- Summarized monthly quality status and communicated to executive leadership team.

#### **Plant Quality Manager (1999 – 2002)**

Site quality manager responsible to plant manager for all quality issues; products ranged from air controls, pressure sensors, marine electronic control modules and hybrid circuit board subassembly.

- Received 3 Leadership Awards (Leadership in Excellence and Attitude Demonstration) for quality improvement initiatives.
- Directed team of 7 quality engineers and 3 Response Team Leaders across 2 plants.
- Site quality lead for integrating Lean Manufacturing responsible for communicating and assuring customers of benefits of lean strategy.
- Successfully accomplished 20% staff reduction strategy with no disruption in customer deliverables or quality issues.
- Established process to review suspect material and protect customer.
- Directly engaged suppliers to resolve issues.

#### **Validation Engineer (1998 – 1999)**

Project Manager responsible for test strategy, hardware procurement and test completion of Onstar, Lexus Telematics and Honda Antenna Products.

- Determined test requirements, schedule and priority by collaborating with customer, design engineering and operations.
- Initiated problem reports, facilitated team to resolve any test deviations and submitted results to customers.
- Represented department on team responsible for implementing test tracking system.
- Received two LEAD awards (Leadership in Execution and Attitude Demonstration)

#### **Response Team Leader, Manufacturing Operations (1995 – 1998)**

Responsible for implementing a quality and customer focused culture providing leadership as the primary customer contact; Annual volume of 1.5 million supplemental inflatable restraint modules and global customer base.

- Established and led an integrated team to address product analysis, customer communication and resolve operations issues.

- Led team responsible for implementing QS9000 standards in module and successfully receiving accreditation from 3<sup>rd</sup> party auditor.
- Key player in launch of 3 high volume new technology products with and represented company at supplier of the year celebration.
- Renegotiated customer issue and minimized quantity defective from 2592ppm to 54ppm.
- Implemented the 1<sup>st</sup> Dual Label Verification System in the company.

### **Certification and Licensure**

MBTI Certification, 2009

IMAGE Certification, 2009

Coaching Certification, Results Coaching Systems, 2006

Green Belt Certification, AIT/Delphi, 2005

QS 9000 Auditor Certification, 2002

### **Professional Memberships and Activities**

Christian Coaches Network, Leadership Team 2005

American Society for Training and Development 2006

National Speakers Association 2008

National Association of Colleges and Employers 2009

Career Development Professionals of Indiana 2009

National Career Development Association 2009

### **Teaching Portfolio**

LDR 310 Life Skills, Careers & Leadership, (developer, director and lecturer) 2005 - 2010

UNV 180 World Changer (lecturer)

BUS 105 Introduction to American Business (lecturer)

COM 110 Speech Communication (lecturer)

MGT 205 Management Communication (lecturer)

BUS 215 Human Resource Management (lecturer)

BUS 274 Business Case Study (lecturer)

BUS 220 Accounting for Business (lecturer)

## Patents

Ready Set Engage ® System

2007

## Abstracts and Presentations

<b>Date (Month-Yr)</b>	<b>Partial listing of Sample Workshops, Designed and Delivered: Audience; topic</b>
Jan-04	Wellness Industry Business Owners; Business Basics for Wellness Practitioners
Mar-05	Non-Profit Leadership Team; Leadership Excellence
May-05	Women's Leadership Conference; Six Essentials of Leadership
Sep-05	Women's Business Council; Time Management Savvy
Oct-06	Small Business Owners; Ready, Set, Engage® Team Engagement and the Link to Customer Loyalty
Nov-06	Corporate Leadership Team; Team Shredders
May-07	ON POINT Teams; Business Owners
May-07	JAG Corporate Interviewer; Marion High School Students
Jun-07	Ivy Tech Community College; Staff Excellence
Dec-07	Manager, Team Leaders, Business Owners; New Manager Boot Camp
Apr-08	Haynes International Leadership Team; Train the Trainer for Leaders
Apr-08	Marion Community Schools - Engage Through Diversity
Aug-08	Marion Community Schools - Boot Camp – Strategy Development
Apr-09	Solutions Day Spa - Ready, Set, Engage for Salon Professionals
May-09	SBDC - Eschelon Business Development - Social Media Introduction
Oct-09	BRIDGE - Job Strategies Workshop
Jan-10	BRIDGE - Job Strategies Workshop
Mar-10	Career Exploration

### **Keynote Speaker:**

Ball State University – Division of Women's Studies

Miami County Economic Development Center

Indiana University Kokomo Scholarship Luncheon

Key 4 Women – Core Speaker

North Central Indiana SBDC Business Conference

Mayor's Council on Wellness

Women's Business Council

Developmental Networking Association

Women's Leadership Conference

Northeastern District General Association

Coaching, Achievement and Success Network

Kokomo Rotary Noon Chapter

Logansport Economic Development Council

UMCC

**Publications**

1. **Author:** *Ready, Set, Engage: Create Dynamic Teams and Unwavering Customer Alliances* 2006